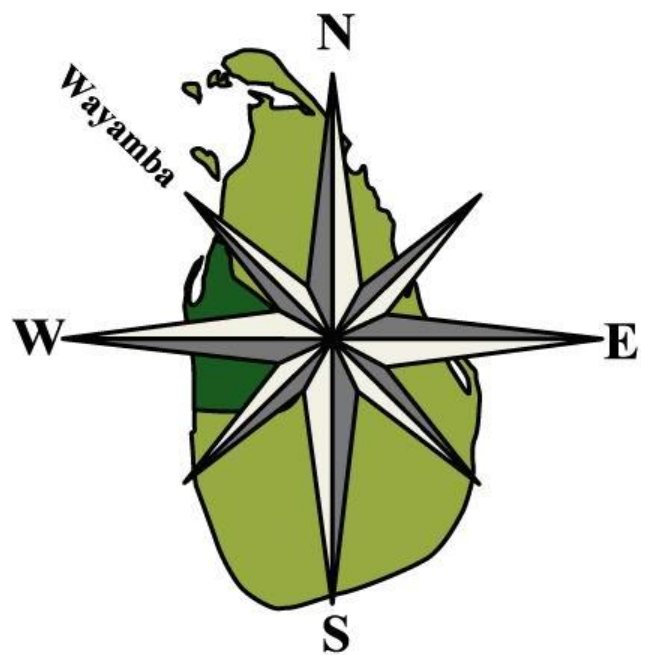


ORGANIZATIONAL PROFILE



ISB

for Sustainable Tomorrow

Industrial Services Bureau (ISB)

✉ 141, Kandy Road, Kurunegala

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VISION

To be the most recognized, efficient & effective industrial, business development, and consultancy service provider in Sri Lanka.

CORPORATE GOALS

- ★ *Service orientation of all activities performed while attaining the financial sustainability*
- ★ *Enhance and continuous improvement of service quality of ISB*
- ★ *Increase the service reliability up to the extent which customers are satisfied and delighted*
- ★ *Enlarge the training scope*
- ★ *Entering into partnerships and collaborations with parties valuing “our core values”*

Industrial Services Bureau (ISB) was established as a Statutory Body under the North Western (Wayamba) Provincial Council in mid 1990 with the sponsorship of Konrad Adenauer Stiftung (KAS) of Germany with the objective of accelerating the industrial development of the Province.

Subsequently, ISB diversified its activities and now functionally as an autonomous industrial and business services delivery institution, based in Kurunegala, operating island wide and internationally.

ISB now provides industrial services, energy & environmental management services, business development services, construction services, technical services, information technology services and agriculture services under four divisions of ISB Viz.

- ★ *Technical Services and Information Technology Division,*
- ★ *Investment Promotion, Enterprise Development and Marketing,*
- ★ *Project Management and Consultancy,*
- ★ *Training.*

ISB is now widely recognized as one of the most reliable and dependable industrial and business development service providers of the island.

The multi-disciplinary nature of activities have been facilitated by the multi-disciplinary nature of qualifications and competencies acquired and developed by full time consultancy staff, consisting of professionals from the fields of Business management, Development Economics, Marketing ,Engineering and Agriculture. The truly indigenous framework and the proactive attitude development by the consultants of the Industrial Services Bureau, has enabled it to cross the borders of the Wayamba and provide its services to all parts of the island and in overseas as well. Industrial Services Bureau has been able to cultivate an institutional network through the effective work it performs. Most of the development and donor agencies have already liked with ISB and reaching their goals.

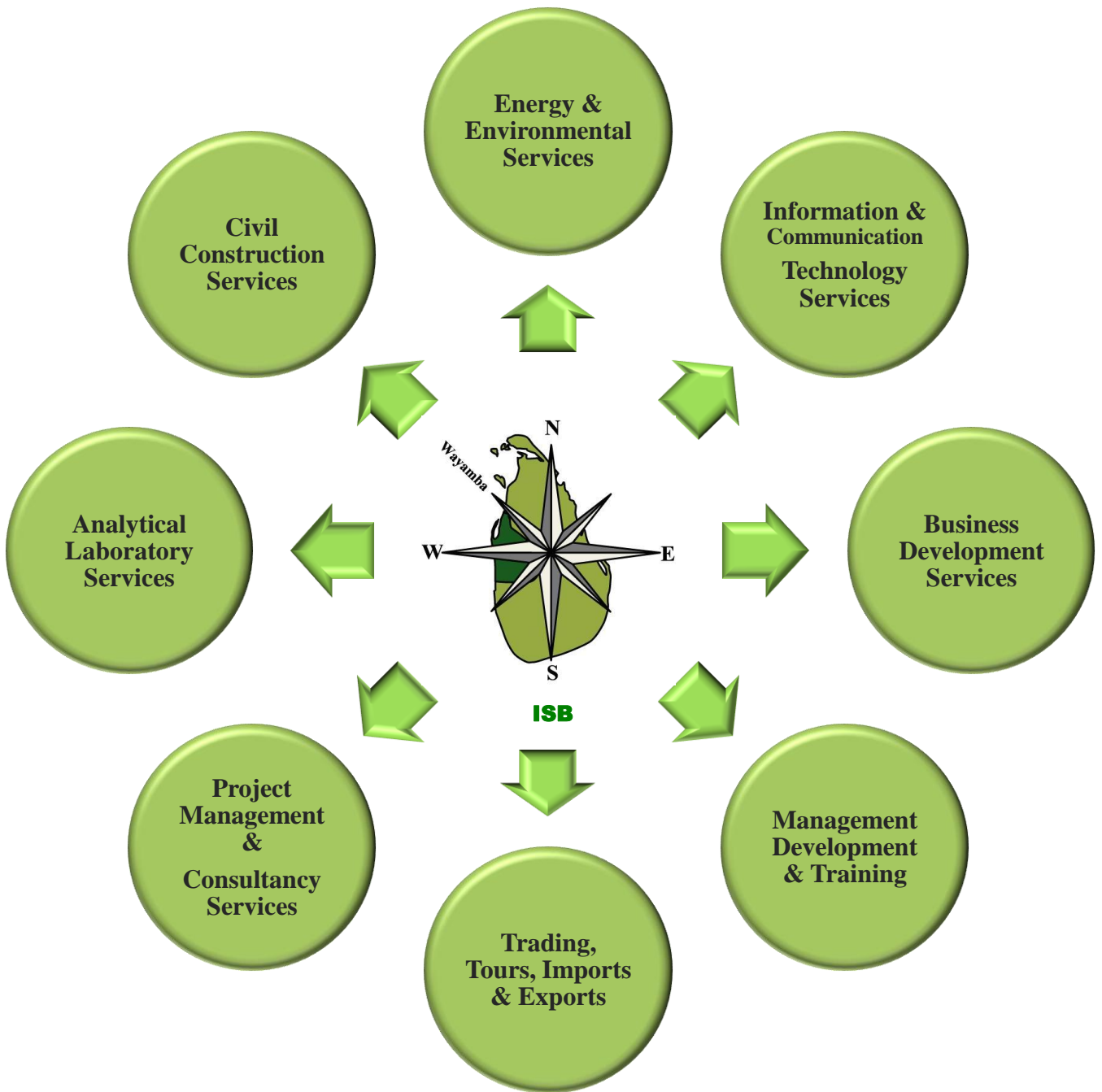
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SERVICES PROVIDED BY ISB



CORE VALUES

- ★ *Good governance*
- ★ *Highest standards of professional and business ethics*
- ★ *Service before profit*
- ★ *Excellent Team spirit*
- ★ *Creativity and Innovativeness*
- ★ *Merits based actions and reactions*
- ★ *Corporate social responsibility*
- ★ *Open communication*

MAJOR TASKS OF SERVICES

Business Development Services

- ★ *Establishment & management of industrial parks*
- ★ *Project formulation, feasibility & project reports, etc.*
- ★ *Investment promotion*
- ★ *SME development*
- ★ *Marketing promotion*
- ★ *Technology transfer*

Civil Construction Services

- ★ *Handling & managing of housing & construction projects (category - C7)*
- ★ *ICTAD partner of training for Kurunegala and Kandy districts*
- ★ *Providing plans by professional draftsmen*
- ★ *Preparation of BOQs and other QS related activities*
- ★ *Civil construction consultancies*

Information and Communication Technology

- ★ *ICT Training for private and public sector*
- ★ *Facilitating for outside trainers*
- ★ *Computer software development*
- ★ *Hardware & networking services*

Energy and Environmental Services

- ★ *On site detail and walk through energy audits (registered ESCO for SLSEA)*
- ★ *Energy demand management & conservation services*
- ★ *Trainings on Energy and Environment management*
- ★ *Training and certification consultancies on International Certification systems (EN 16001:2009-08, ISO 14001)*
- ★ *Cleaner Production consultancies (Certified trainers by NCPC, Sri Lanka and IVAM, Netherlands)*
- ★ *Monitoring of environmental parameters and pollution mitigation measures (ambient air quality, industrial & power plant emissions, waste water, noise, etc.)*
- ★ *Machinery & equipment valuation (Authorized valuer for Bank of Ceylon, Sampath Bank, NDB Bank & Commercial Bank of Sri Lanka)*
- ★ *Preparation of environmental and technical feasibility reports (E-Friends, EIA and etc.)*
- ★ *Designing of Waste water treatment plants and waste management consultancies*
- ★ *Alternative energy development (mini & micro hydro, wind & dendro power)*
- ★ *Boiler installation, commissioning and maintenance services*
- ★ *Fabrication and installation of boiler auxiliary equipments such as water softeners, chemical dosing systems, carbon filters & Sand filters*
- ★ *Boiler fine tuning using Microprocessor controlled flue gas analyzer for optimal efficiency of the boiler*
- ★ *Boiler water treatment and supplying of chemicals*
- ★ *Providing on call service all around the clock of 24hr for sudden boiler breakdowns & repairs*

MAJOR TASKS OF SERVICES cont.

Trading, Tours, Imports and Exports

- ★ Organizing of study and industrial tours aboard (market leader in Sri Lanka in the participation of world famous “Canton Fair” in China)
- ★ Conducting trade fairs locally & abroad (organizer of the first ever trade fair in Maldives in 1992)
- ★ Clearing & forwarding services
- ★ Trading of all kinds of machineries and equipments (colour sorters, coir processing machineries and etc)
- ★ Sourcing of machinery & equipment

Management Development & Training

- ★ A leading regional partner for IPM HRM programmes in Kurunegala
- ★ Partner for IBSL & City & Guild
- ★ Entrepreneurship development training (using CEFE of GTZ & SYB/IYB of ILO)
- ★ Other technical training (Boiler operation, energy management, agriculture, import & export, Landscaping etc.)
- ★ Tailor made & Customize Training programmes & seminars on current requirements of Business Community
- ★ Project monitoring & evaluation (including the projects funded by JBI/JICA)

Analytical Laboratory Services

- ★ ISB laboratory conforms to ISO17025 standards
- ★ Analysis of all parameters for drinking water as per the requirements of Sri Lanka Standards Institution (SLSI)
- ★ Analysis of the parameters for waste water as per the requirements of Central Environmental Authority (CEA)
- ★ Noise Level measurements (in dB- day and night) are carried out according to the National Environmental Regulations (noise control) No. 01 of 1996 gazetted on 23rd May 1996 in No. 924/12 & BS4142 – 1990
- ★ Suspended Particulate Matters (SPM) – PM 10 and PM 2.5, Carbon Monoxide (CO), Sulphur Dioxide (SO₂), Nitrogen Dioxide (NO₂), Ozone (O₃), Volatile Organic Compounds (VOC). Ambient air quality measurements are carried out according to the National Environmental Regulations (Ambient Air quality) of 1994 issued under the National Environmental Act No. 47 of 1980
- ★ Regular monitoring of water quality in four cities of Colombo, Kandy, Kurunegala & Nuwara-Eliya under CLEAN project
- ★ Regular monitoring of water quality in Kothmale Oya which is an assignment of Upper Kothmale Hydro Power Project.

Agriculture and Drip Irrigation Services

- ★ Drip / micro irrigation systems (Designing & implementing)
- ★ Aquaculture (fresh water, brackish water & ornamental fish) & Protected agriculture

FOOTPRINTS AND MILESTONES

1990

- ★ *Inaugural opening of ISB in a small room of Secretariat Building of Kurunegala with the staff of about 10*
- ★ *Gazetting the Statute of ISB*

- ★ *Shifting to its own building (an abandoned stores donated by Wayamba Provincial Council) at 141, Kandy Road, Kurunegala*
- ★ *Establishment of “Heraliyawala Industrial Park” in Kurunegala*
- ★ *Establishment of a branch office (as the Wayamba Export & Information Centre) in Colombo in the old World Trade Centre – Lower Chatham Street*
- ★ *Establishment of “Wayamba Export & Information Centre” in the Bandaranayake International Air Port. Later handed over to Wayamba Janakala Kendraya for operation*
- ★ *Conducting a Trade Fair in Maldives – first of this kind in Maldives*
- ★ *Establishment of “Makandura Industrial Park” in Pannala*
- ★ *Establishment of “St. Industrial Park” in Chilaw*
- ★ *Establishment of “Dangaspitiya Industrial Park” in Kurunegala. First industrial park in Sri Lanka developed without state funds*
- ★ *Established “Wayamba Chamber of Commerce & Industry (WCCI)” for the benefit of the Business Community of Wayamba*
- ★ *Establishment of “Wayamba Export & Trading House Private Limited (WETH) – Marketing wing of ISB*
- ★ *Commencement of first ever coconut auction in Sri Lanka “Wayamba Coconut Auction” a joint effort of ISB, WCCI and WETH*
- ★ *Commencement of energy conservation and management services*
- ★ *WETH receiving the agency of FedEx courier service*
- ★ *Commencement of the coir industry revitalization project*
- ★ *Commencement of machinery and equipment imports*
- ★ *Commencement of “CEFE” entrepreneurship development programme with the sponsorship of German Agency for Technical Cooperation (GTZ)*

1991 - 1995

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FOOTPRINTS AND MILESTONES *cont.*

1996 - 2000

- ★ Commencement of “5S” productivity programmes
- ★ Gaining access to Internet
- ★ Launching of ISB website
- ★ 7th Anniversary celebrations
- ★ Commencement of the first international assignment (Mongolia)
- ★ Publication of the first international journal paper
- ★ Commencement of import/export procedure training programme (now an annual event)
- ★ Commencement of computer training programmes
- ★ First extension to the ISB building to house WETH
- ★ Establishment Aquaculture Service Centre (ASC) in Chilaw
- ★ Commencement of training programmes for politicians
- ★ Establishment Enterprise Information Project (EIP) under the sponsorship of GTZ
- ★ Commencement of Boiler Operator Training Programme (now an annual event)
- ★ Commencement of Boiler Water Treatment Service
- ★ Commencement of Energy and Environmental management services
- ★ Representing Sri Lanka in an Asian regional project on Energy & Environment coordinated by Asian Institute of Technology (AIT), Bangkok under the sponsorship of Swedish International Development Agency (SIDA)
- ★ Commencement of Japanese volunteer exchange programme
- ★ Launching of monthly newsletter
- ★ Commencement of boiler maintenance service
- ★ Conducting “Wayamba Vijayabhimani Viyaparika Sammana Pradanaya” – entrepreneur award ceremony to Honour and recognize the Wayamba entrepreneurs for their contribution for Socio Economic Development of the province and to celebrate the 10th anniversary of ISB
- ★ Commencement of computer software development
- ★ Commencement of study tours abroad for entrepreneurs

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FOOTPRINTS AND MILESTONES *cont.*

2001 - 2005

- ★ Commencement of valuation (machinery & equipment) services
- ★ Economic activities for displaced people in Welikanda – Pilot Project of World Food Programme of United Nations
- ★ Opening of the “Konrad Adenauer Auditorium” at ISB office in Kurunegala
- ★ Commencement of post project evaluations of the projects funded by for Japan Bank for International Cooperation (JBIC)
- ★ Undertaking the enterprise development project (North Central Province Rural Development Project, Enterprise Development Component) under the funding of ADB in Polonnaruwa district
- ★ Sri Lanka – Arizona State (USA) Environmental partnership programme
- ★ Business delegation to Jaffna through the A9 road
- ★ Agent for the year – Bronze awards for WETH for FedEx Courier Service
- ★ Commencement of “SIYB” entrepreneurship development programmes
- ★ Alternative income generation project for the resource abusers in Hambantota
- ★ Development of IT based human resource database for the North East Provincial Council
- ★ Agent for the year – Silver awards for WETH for FedEx Courier Service
- ★ Commencement of business development services for PLAN International
- ★ Establishment coastal Resource Referral Centre (CRRC) in Hambantota
- ★ Establishment of “Wayamba Integration for Growth & Sustainability (WINGS) – NGO affiliated to ISB
- ★ Launching of the Community Lead Environmental Awareness Network (CLEAN) Project
- ★ Remote sensing of vehicle emission
- ★ Submission of the best bid for the vehicle emission – testing programme
- ★ Appointment as the authorized dealer of SoutWset WindPower of Arizona, USA for Sri Lanka and Maldives
- ★ Commenced “Poverty Alleviation Micro Finance Project (PAMP) TRAINING PROGRAMMES
- ★ Commencement of drip/micro irrigation
- ★ Establishment of Vishva gnana Kendraya (VGK) in association with the Ceylon Chamber of Commerce (CCC)
- ★ Jointly established the “Business Development Centre (BDC)” Network island wide with three other leading Business Development Service Providers under the auspicious of ADB funded BSSF Project

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FOOTPRINTS AND MILESTONES *cont.*

2001 - 2005

- ★ *Opening the branch office in Kandy as the “Business Development Centre (BDC)” under the auspicious of BSSF Project*
- ★ *Opening the “Business Development Centre (BDC)” Kurunegala at ISB Premises under the auspicious of BSSF Project*
- ★ *Changing the name of WETH to ISB Services Limited (ISBSL)*
- ★ *Commencement of the maiden mini hydro project at Kudaoya in Aranayake Divisional Secretariat of Kegalle District*
- ★ *Taking the biggest ever business delegation from Sri Lanka to attend the 96th Canton Trade Fair in China*
- ★ *Adding the new extension to the main office Kurunegala with a dedicated space for its laboratory and the quality control unit*
- ★ *Commencement of wind power promotion*
- ★ *Engaged in the massive post Tsunami relief & rehabilitation activities worth over Rs. 300 million*
- ★ *Visit of US ex-Presidents – Mr. Bill Clinton and Mr. George H W Bush to one of the water purification sites implemented by ISB AT Koggala under post Tsunami relief activities*
- ★ *Base line survey of environmental parameters in Upper Kotmale Hydro Power Project*
- ★ *Changing the name of IWNGS to Environmental Services (ISB ES)*

- ★ *Opening the Branch office in Galle under the auspicious of SPREAP Project*
- ★ *Establishment of “ISB Technical Services Ltd. (ISB TS)” – technical arm of ISB*
- ★ *Commenced the Heraliyawela Industrial Park Phase II*
- ★ *Signed MOU with the Institute of Personnel Management (IPM)*
- ★ *Membership obtained at The Employees Federation of Ceylon(EFC)*
- ★ *Registered as a partner for IBSL & City & Guild to conduct their programmes in Kurunegala*
- ★ *Signed MOU with the CCC Solutions PVT limited the project arm of Ceylon Chamber of Commerce, Colombo for SWITCH-Asia Programme.*
- ★ *Commenced the youth workforce development and job placement program as a new activity to ISB*
- ★ *Published a new WAYAMBA investment magazine and Brochure*

2006 - 2010

KEY PROJECTS UNDER ENTERPRISE DEVELOPMENT & CONSULTANCY

Assignments on	Year performed
1. Pro-poor community development through promoting micro enterprise in Polpithigama divisional secretariat division, Kurunegala District	Sep 2008 – March 2011
2. Pro-poor community development through Promoting micro enterprises in Kotawehera, Rasnayakepura and Ambanpola Divisional Secretariats, Kurunegala districts	June 2009 – Dec. 2011
3. Fisheries Community Society Development Programme, Hambantota District	August 2009 – Nov. 2010
4. A Recovery of Tsunami Affected Communities in Hambantota District by introducing Freshwater Fish Farming as an Alternative Source of Income	March 2008 – March 2009
5. Lead Enterprise Development Service Provider of Southern Province Rural Economic Advancement Project (SP REAP) funded by ADB	Feb 2006 – Feb 2008
6. Enterprise Development Component of North Central Province Rural Development Project	Feb. 2002 – Feb.2004
7. Agriculture Development Project - Polpithigama	June 2003 – June 2004
8. Food Processing Industry Development Programme	June 2005 -0 June 2006
9. Entrepreneurship Development of Dry Zone Agriculture Producers	Jan. 2001 – March 2001
10. Alternative Crop Development Program in Marginal Tea Plantations	May 2001 – October 2011
11. Capacity development programmes for small scale dairy producers	August 2004 – June 2005
12. Conducting livelihood-related technical training for landslide victims in Hanguranketha and Walapane DS Divisions	Sep. 2009 – Dec. 2009
13. Technical & entrepreneurial capacity building of project beneficiaries under Poverty Alleviation and Micro Finance Project (PAMP)	August 2003 – August 2006
14. Entrepreneurship Development Programme – Swedish Cooperative Centre	March 2007 – March 2008
15. Entrepreneurship development of a selected group of project beneficiaries under Matale Regional Economic Advancement Project (MREAP)	Sep. 2005 – Nov. 2005
16. JICA's Grass root Technique Cooperation Project	August 2007 – Sep. 2007
18. Post Evaluation of Small Scale Infrastructure Rehabilitation and Upgrading Project II (SIRUP II)	

KEY PROJECTS UNDER ENTERPRISE DEVELOPMENT & CONSULTANCY

19. <i>Post Evaluation of Small Scale Infrastructure Rehabilitation and Upgrading Project II (SIRUP II)</i>	<i>Feb. 2010 – May 2010</i>
20. <i>Post evaluation of Mahaweli System C Upgrading Project</i>	<i>Feb. 2010 – May 2010</i>
21. <i>Post evaluation of Road Network Improvement Project</i>	<i>Feb. 2010 – May 2010</i>
22. <i>Post Evaluation of Small Scale Infrastructure Rehabilitation and Upgrading I (SIRUP I)</i>	<i>March 2007 – June 2007</i>
23. <i>Impact Evaluation of SMILE II Loan Scheme (Small & Medium Industry Loan Scheme)</i>	<i>August 2006 – Oct. 2006</i>
24. <i>Assignment Name : Project Formulation Study of Pro-Poor Rural Development Project</i>	<i>August 2006 – Dec. 2006</i>
25. <i>Project Formulation Study of Tourism Resources Improvement Project (TRIP)</i>	<i>June 2006 – Dec. 2006</i>
26. <i>JICA's Grass root Technique Cooperation Project</i>	<i>August 2006 – Sep. 2006</i>
27. <i>Profiling of incentive schemes available for micro, small & medium scale enterprise development</i>	
28. <i>Value chain analysis – Coir Sector in Southern Province</i>	<i>Oct. 2006 – Nov 2006</i>
29. <i>Survey on water usage in Great Colombo area and Kurunegala</i>	<i>April 2006 – August 2006</i>
30. <i>Rice Bran Survey in NWP</i>	<i>2003- 2004</i>
31. <i>Study of milk consumption in the North western Province, Sri Lanka</i>	<i>1994/95</i>
32. <i>LOCA (Local Competitive Advantage) study in the dairy sector</i>	<i>June 2006 – August 2006</i>
33. <i>Study on Local Competitive Advantage</i>	<i>July 2007 – August 2007</i>
34. <i>Feasibility study for 3 lift irrigation schemes in Kurunegala District</i>	<i>May 2009 – August 2009</i>
35. <i>Feasibility study of Ponnilawa Tank Rehabilitation Project</i>	<i>Jan. 2001 – April 2001</i>
36. <i>Capacity development programmes for small scale dairy producers</i>	<i>August 2004 – June 2005</i>

KEY PROJECTS UNDER ENERGY AND ENVIRONMENT

<i>Project</i>	<i>Client</i>	<i>Investor/ Partner</i>	<i>Investment</i>
<i>Sri Lanka Vehicle Emission Testing Programme (Joint Venture Project)</i>	<i>Registrar of Motor Vehicles, Ministry of Transport</i>	<i>Akbar Brothers (Pvt) Ltd. Environmental System Products – USA</i>	<i>LKR. 500 million</i>
<i>Consultancy for 2.5 MW Minihydro Power Project – Manelwala</i>	<i>Pan Asia power PVT Ltd</i>	<i>Pan Asia power Pvt Ltd</i>	<i>LKR. 350 million</i>
<i>SWITCH-Asia Programme Promoting Sustainable Consumption and production in Sri Lanka</i>	<i>CCC Solutions PVT Limited</i>	<i>The European Commission</i>	<i>LKR. 300 million</i>
<i>Design and construction of 2.5 MW Mini Hydro Power Project – Kuda Oya</i>	<i>DSI Group of Companies</i>	<i>DSI Group of Companies</i>	<i>LKR. 225 million</i>
<i>Design and construction Management of Wastewater Treatment Plants for Desiccated Coconut Industry (15 Units)</i>	<i>Coconut Development Authority (CDA)</i>	<i>Individual Mill owners and Coconut Development Authority (CDA)</i>	<i>LKR. 56 million</i>
<i>Electrification of Telecommunication Towers using Wind Energy</i>	<i>Etisalat PVT Ltd (Tigo Pvt Ltd)</i>	<i>Etisalat Pvt Ltd (earlier known as Tigo Pvt Ltd)</i>	<i>LKR. 20 million</i>

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KEY ASSIGNMENTS UNDER ENERGY AND ENVIRONMENT

<i>Assignments on Energy Audits</i>	<i>Year performed</i>
<i>Orel MFG(Pvt) Ltd</i>	2009
<i>Associated Battery Manufacturies(Ceylon)Limited</i>	2009
<i>Sri Ramko Lanka (Pvt)Ltd</i>	2009
<i>Union Chemical Lanka PLC</i>	2009
<i>Kandy Plastic LTD</i>	2009
<i>Uzewewa Tile Factory</i>	2009
<i>Alucop Cables Limited</i>	2009
<i>Hemnette Aluminum</i>	2009
<i>Department of Examinations</i>	2008
<i>Department of Immigration & Emigration</i>	2008
<i>Comfortwear Private Limited</i>	2008
<i>Department of the Registrar of Companies</i>	2008
<i>Department of Immigration & Emigration</i>	2008
<i>National Institute of Education</i>	2008
<i>Galpehele Tea Factory, Galpehele</i>	2008
<i>Yatiana Tile Factory, Yatiana</i>	2008
<i>Slimline Garment</i>	2007
<i>Lanka Polysacks (Pvt) Limited</i>	2007
<i>Hydramani Mercury Apparel, Katunayaka</i>	2007
<i>Hydramani Mercury Apparel (production division), Awissawella</i>	2007
<i>Hydramani Mercury Apparel (RUCHI), Kirindiwela</i>	2007
<i>Hydramani Mercury Apparel (Washing Division), Awissawella</i>	2007

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KEY ASSIGNMENTS UNDER ENERGY AND ENVIRONMENT cont.

<i>Assignments on Cleaner Production</i>	<i>Year performed</i>
<i>Rathkerawwa Desiccated Coconut Factory</i>	<i>2008</i>
<i>Kudawewa Desiccated Coconut Factory</i>	<i>2008</i>
<i>Gunasiri Desiccated Coconut Factory</i>	<i>2008</i>
<i>Kudawewa Desiccated Coconut Factory</i>	<i>2008</i>
<i>Jayakody Desiccated Coconut Factory</i>	<i>2008</i>
<i>St. Valentine Desiccated Coconut Factory</i>	<i>2008</i>
<i>St. Theresa Desiccated Coconut Factory</i>	<i>2008</i>
<i>Fathima Desiccated Coconut Factory</i>	<i>2008</i>
<i>Pinto Desiccated Coconut Factory</i>	<i>2008</i>
<i>St. Josephs Desiccated Coconut Factory</i>	<i>2008</i>
<i>Baduwatta Desiccated Coconut Factory</i>	<i>2008</i>
<i>Polity Desiccated Coconut Factory</i>	<i>2008</i>
<i>Dunagaha Cooperative Desiccated Coconut Factory</i>	<i>2008</i>
<i>Mawathagama Desiccated Coconut Factory</i>	<i>2008</i>
<i>Loluwagoda Desiccated Coconut Factory</i>	<i>2008</i>
<i>Rathkerawwa Desiccated Coconut Factory</i>	<i>2008</i>
<i>Lanka Tiles</i>	<i>2007</i>
<i>Pedro Tea Factory</i>	<i>2007</i>
<i>New Vithanakanda Tea Factory</i>	<i>2007</i>
<i>Deenside Tea Factory</i>	<i>2007</i>

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KEY ASSIGNMENTS UNDER ENERGY AND ENVIRONMENT cont.

Key Assignments on Emission Measurements in 2009	Measurement
<i>Orit Apparel Lanka Ltd, Group of companies</i>	<i>Air quality, Noise level</i>
<i>Strechline (Pvt) Ltd, Biyagama</i>	<i>Air quality, Noise level & Stack emission</i>
<i>Hydramani (Pvt) Ltd, Group of companies</i>	<i>Air quality, Noise level & Stack emission</i>
<i>Brandix Group of companies</i>	<i>Air quality, Noise level & Stack emission</i>
<i>American Efred Ltd, Kaduwela</i>	<i>Air quality, Noise level & Stack emission</i>
<i>Tokyo Cement PLC, Thinkomalee</i>	<i>Air quality, Noise level & Stack emission</i>
<i>Sri Ramco Lanka (Pvt) Ltd, Makandura</i>	<i>Air quality, Noise level</i>
<i>Rhino Roofing (Pvt) Ltd, Ja Ela</i>	<i>Air quality</i>
<i>St Theresa DC Mills, Katana</i>	<i>Air quality, Noise level</i>
<i>Tokyo Cement - Super Mix, Katugasthota</i>	<i>Air quality & Noise level</i>
<i>Jinadasa Myslka (Pvt) Ltd, Narammala</i>	<i>Waste water</i>
<i>Loluwagoda DC Mills (Pvt) Ltd, Loluwagoda</i>	<i>Waste water</i>
<i>Orit Apparel Lanka (Pvt) Ltd, Group of company</i>	<i>Drinking water , Waste water</i>
<i>Upper Kotmale Power Plant Project, Thalawakele</i>	<i>River Water</i>
<i>Holcim Lanka Ltd, Puttalam</i>	<i>Drinking water , Waste water</i>
<i>Nawarath Garment (Pvt) Ltd, Heraliyawala</i>	<i>Drinking water , Waste water</i>
<i>APB Lanka (Pvt) Ltd, Mawathagama</i>	<i>Waste water</i>
<i>Richard Trading company Ltd, Kurunegala</i>	<i>Drinking water , Waste water</i>
<i>Mawathagama DC Mills, Dankotuwa</i>	<i>Drinking water , Waste water</i>
<i>Brandix Textile (Pvt) Ltd, Group of company</i>	<i>Drinking water , Waste water</i>

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OVERSEAS ASSIGNMENTS

<i>Assignment / Project</i>	<i>Client</i>	<i>Value (SLR)</i>
<i>National Research Institute of Sri Lanka for Energy, Environment & Climate Change Project in Asia (Since 1996 to date)</i>	<i>Asian Institute Technology, Thailand for Swedish International Development Cooperation Agency (Sida)</i>	<i>10 mil</i>
<i>Support for Local Economic Development, Ulaanbaatar, South Gobi, Hangnai Mountains (1997)</i>	<i>Political Education Academy, UB, Mongolia</i>	<i>1.8 mil</i>
<i>Regional Industrialization Development for North Vietnam & the coastal areas of Bing Thuan Province</i>	<i>Centre of Rural progress (CRP), Ho Chi Ming City, Vietnam</i>	<i>1.2 mil</i>
<i>Assessment for Regional Industrialization & Preparation of feasibility studies (TOT), Ulisatai (2000)</i>	<i>Centre for Rural Progress (CRP) IN Hanoi & Socio Economic Development Centre for Coastal Areas of Binh Thuan Province (SEDEC) in Pan Thiet City, Vietnam</i>	<i>1 mil</i>
<i>Assessment for Regional Industrialization & Preparation of feasibility studies (TOT), Ulisatai (1999)</i>	<i>Mongolian Association for Regional Development Services (MARDS), UB, Mongolia</i>	<i>1 mil</i>
<i>Lead Trainer, Training of Trainers Project for Small Hydro Power Project, Lasha, Tibet (02 assignments – 1998 & 1999)</i>	<i>China-German Technical Cooperation Tibet, PR of China</i>	<i>0.3 mil</i>
<i>Regional Industrial Development – Resource Profiling, Ulaanbaatar (1998)</i>	<i>Political Education Academy, UB, Mongolia</i>	<i>1 mil</i>
<i>Tourism Resources Improvement Project (TRIP) Sri Lanka</i>	<i>OPMAC, Japan</i>	<i>JPY 2,140,000/-</i>
<i>Great Colombo Water Supply Project (2001/2002)</i>	<i>OPMAC, Japan</i>	<i>Great Colombo Water Supply Project (2001/2002)</i>

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JOINT VENTURES & AGENCIES

JOINT VENTURES

- ★ *Sri Lanka Vehicle Emission Testing Programme (Joint venture of Environmental Systems Products Inc of USA and ISB) – Approximately Rs. 400 million)*
- ★ *“Kuda Oya” Mini Hydro Project – 2MW (Joint venture of DSI Group of Companies of Sri Lanka & ISB) – Approximately Rs. 200 million)*

AGENCIES

- ★ *Courier services – Agent of FedEx in the North Western Province*
- ★ *Water purification systems – Agent of ITT Industries of USA*
- ★ *Wind Micro Turbines – Agent of Southwest Wind power of Arizona, USA*
- ★ *Coir processing machinery – Agent of Godwel Engineering, Coimbatore, India*
- ★ *Colour sorter machines – Agent of QED of Bangalore, India*
- ★ *DRIP / MICRO IRRIGATION PRODUCTS – Agent of Agru of Thailand*

CORPORATE SOCIAL RESPONSIBILITY

With the maturing of ISB into a corporate national entity, its social and environmental responsibility has also grown equally. The fundamental philosophy of ISB – “Service before Profit” reflects its social responsibility towards its clientele from the outset. Though it was indirect and was not visible, this has been amply demonstrated through its activities in many spheres throughout its 20 years history.

More, recently, with the establishment of ISB Environmental Services (Formerly WINGS) as one of its affiliated organizations, ISB has extensively demonstrated its commitment towards social and environmental responsibility with direct and very visible interventions such as public awareness creation on the health effect of bad air and water quality and noise pollution. Involvement of ISB in renewable energy promotion, is another initiative that leads to the mitigation of Green-House-Gases and local pollution.

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ISB led to serve the refugees in Civil War

ISB led from the front to help the people affected by the civil war in north and the east provinces.

Drinking water for IDPs ... ISB deployed/commissioned three ST1 water purification units/plants worth over 1.5 million to the IDP camps to cater the drinking water demand soon after the humanitarian operation in Sri Lanka. M/s Mercy Corps-USA provided the financial assistance. The project catered the drinking water demand of 40,000 refugees in zone one of the Menikfarm IDP camp by providing 240,000 liters per day. Two ISB officers were deployed for the activity and focused on this event over a period of three months. Apart from installation of the ST1 plants ISB was involved in supplying the electricity to the system, developing collection tanks, establishing shelters to the plant location and laying of pipe lines.

Water for Hospitals... With over Rs. 4 Million worth of financial assistance from the UNICEF (the United Nations Children's Fund) ISB had deployed four ST1 water purification units for war affected public hospitals in the Northern Province too. The public hospitals in Mannar, Pompemadu, Vauniya and Setticulam was benefitted by supplying of safe drinking water for their daily need at a rate of 2,500 litres per hour.

Catering the neediness ... In addition to the installation of ST1 plants ISB was involved in supplying the electricity to the system, developing collection tanks, establishing shelters to the plant location, laying of pipe lines, fixing end pies and basins.

ISB extend CSR to Neighbouring Nations

Cyclone Nargis was a strong tropical cyclone that caused the worst natural disaster in the recorded history of Myanmar. The cyclone made landfall in the country on May 2, 2008, causing catastrophic destruction and at least 138,000 fatalities. The Labutta Township alone was reported to have 80,000 dead, with about 10,000 more deaths in Bogale.

Always leading for Hospitality ... ISB was the first Sri Lankan organization including a few other international agencies to step in to the soil of Myanmar to support the tragic Cyclone Nargis affected community. Cyclone Nargis was a strong tropical cyclone that caused the worst natural disaster in the recorded history of Myanmar. The cyclone made landfall in the country on May 2, 2008, causing catastrophic destruction and at least 138,000 fatalities. The Labutta Township alone was reported to have 80,000 dead, with about 10,000 more deaths in Bogale. ISB carried three ST1 water purification plants which were donated by ITI Industries of USA (www.stellameta.com) during the Tsunami affected period to Laputta, the major affected city in May 2008. ISB provided consultation services for installation and operational activities on ST1 plants in Myanmar for almost three consecutive months and two ISB officers took part in this mission on fulltime basis. ISB was able to serve drinking water for more than 5,000 Burmese in the Laputta area.

ISB after TSUNAMI

Tsunami – nature’s gruesome act took its biggest ever toll in the morning of 26th December 2004 taking all of us by surprise in an unimaginable proportions.

Immediate Measure ... ISB distributed relief goods worth nearly Rs. 50,500,000 (medicine, food items, kitchen items, children goods, cloths, etc.) in Hambantota & Tangalle area. This was done within a week after the Tsunami devastation. Also the staff of ISB consisting over 30 members assisted to clean the debris at Tangalle harbour. For this effort, several ISB clients in and around Kurunegla, officers attached to foreign funded projects, members of Pharmacy Owners Association in Wayamba contributed in addition to the contribution from ISB staff.

Safe Drinking Water... ISB deployed 56 units of water purification units including 10 desalination units and 53 chlorinators for the disinfection of fresh water worth over USD 2.85 Million (Rs. 250 million) was donated by ITI Industries of USA (www.stella-meta.com) in Tsunami affected areas island wide. The project was promoted by United State Asia Environmental Partnership (USAID/USAEP) with the financial assistance from M/s mercy Corps-USA, and ESP-USA to meet local expenses of deployment. This served more than 500,000 people each day.

Rewards and appreciation ...US ex-Presidents – Mr. Bill Clinton and Mr. George H W Bush visited one of the water purification sites implemented by ISB at Koggala during their visit to Sir Lanka in March 2005.

Assistance to Schools ... ISB through various organizations, involved in the reconstruction efforts for the tsunami affected. ISB assisted and coordinated construction of class room buildings of two schools, Gintota Maha Vidyalaya with funding from Sri Lanka Energy Managers Association and Uraniya Primary School under funding from Resource Management Associates, Sri Lanka and Donor group Headed by Tessa Ellis, UK and the community of country of Rutland, UK. Further through canvassing of Mr. Mark Steel of ITT Industries, ISB coordinated the supply of laboratory and school items donated by the students of Redgefield Academy Connecticut, USA to the students of Mahamaya Girls School, Matara.

Assistance to Hospitals ... Since, well-known Arugambe Bridge was ravaged due to Tsunami catastrophe, Panama-a rural village located in Ampara district was totally isolated, though this type of isolations were new phenomena to them as it normally occurs with every heavy rain in monsoon seasons. Central Dispensary and Maternity Home (CDMH) located in Panama had to provide general medical care for nearly 5,000 people living in the village and special medical care for around two births per month with the minimum facilities it had. The officers of Combat Training School of Kondawatuwana, Ampara and ISB staff noticed these shortcomings when they worked closely with Medical officer of Panama rural hospital during post Tsunami relief operations. In October 2005, ISB staff donated medical equipment consisting of a sophisticated delivery bed, baby cot, standard weighing machine, water distiller and other essential materials for the maternity ward of Panama rural hospital.

	ISB
Name	Industrial Services Bureau
Legal Form	Statutory body under the North Western Provincial Council
Status	Not for Profit
Authorized Capital	-
Issued Capital	-
Legal Advisors	Mr. Ravi Jayawardana & Anoma Jayawardana Attorney – at – Law and Notaries, Kurunegala
Registration	Statute No. 11 of 1990
Principle Activities	Energy & Environment, Information & Communication Technology, Business Development Services, Management Development & Training, Trading, Tours, Imports & Exports, Project Management & Consultancy Services, Analytical Laboratory Services, Civil Construction Services
Head & Registered Office	141, Kandy Road, Kurunegala, Sri Lanka Tel : 037 2223721-3, Fax : 037 2223562
Branch Network	Chilaw
Auditors	Government Audit Department M/s Ernst & Young
Bankers	Bank of Ceylon
Donors	KAS GTZ Sida IUCN USAID
Principles	-
Staff Strength	35
URL	www.isb.lk
Email	info@isb.lk
Board of Directors	Mr. E.M.W.B. Ekanayake (CH) Mr. A.D. Amarasiri Mr. Jayantha Wijerathne Mr. Vijitha Bandaranayake Prof. E.S. Wickramasinghe Mr. H.M. Mudiyanse Mr. R.P.D. Gunathilake Mr. M.S. Gaus Mr. E.M. Wijethilake Mr. Neelakanth Wanninayake (CEO/Sec)

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BOARD OF MANAGEMENT OF ISB



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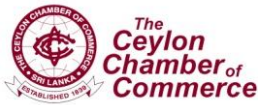
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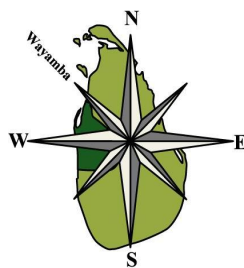


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OUR COLLABORATORS





ISB
for Sustainable Tomorrow

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